

## **Refund Policy**

## Donations

Due to the nature of charity donations, refunds are given at the discretion of our management. Please make sure that the amount you enter is the amount you wish to give. In the event of an incorrect amount being entered, or if the donation is made accidently or there is an extremely unusual circumstance, please email us at admin@dangersunoverhead.org.au. We will review the request and respond. We will refund if there was a system error with the donation processing. If a donation is refunded, the associated tax receipt is no longer truthful so it should be shredded and destroyed.

## Products

If you are not satisfied with your product, please contact us to arrange a refund/exchange. This is in addition to your rights under Australian Consumer Law.

Sunscreen products will not be eligible for a refund or exchange due to health and safety issues. However, should your product be damaged during transit, please take a photo upon receipt and email the details to DSO for our review.

Please contact Danger Sun Overhead at <u>admin@dangersunoverhead.org.au</u> should you require any further information.

Contact Us

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PHONE 0411 101 886

EMAIL admin@dangersunoverhead.org.au

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Danger Sun Overhead is of DGR Status - ABN 79 622 036 300 - ACN 622 036 300

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